

Restaurant/ Retail Supplement

1) Describe any procedures in place in the event of a robbery?

- a) Are employees instructed to show no resistance?
- b) When are police contacted?
- c) Is this a written policy?

2) Describe the extent of lifting employees encounter during the working day.

- a) Maximum weight lifted?
- b) If over 20 lbs, are back braces required?
- c) Is there a procedure in place for lifting? If so, is this a written procedure?

Retail Only:

- 1) Hours of operation _____
- 2) Description of products sold _____

- 3) Any delivery? If so, what % and radius? _____

Restaurant Only:

- 1) Hours of operation _____
- 2) Are there procedures in place to handle unruly customers? _____
If so, please describe _____

- Is this a written policy? _____
- 3) Describe the type of food served _____
Is the majority of food deep fried? _____ What % of food is deep fried? _____
What procedures are in place to prevent injury from equipment?
- 4) Any alcohol? _____
If so, is there a stand alone bar? _____
What is the % of alcohol sales _____
- 5) Any delivery? If so, what % and radius? _____
- 6) Does the insured have an employee training program, specifically covering equipment use and the safe use of cleaning products? _____
- 7) Does the insured have cutting machinery? _____ If so, is it properly guarded to prevent cuts to the operator? _____
- 8) Are there mats on the floors to prevent slip and fall injuries? _____